

Metroplex Families,

As a small business owner, I'd like to share a few things that may not be obvious to some and may help you understand how the current global environment is hitting our business and very livelihood. I realize that we are all in different situations as we face this new challenge, and everyone is facing their own personal struggles throughout this unprecedented situation.

Staying open as long as we did does not mean we don't care about the health and well-being of our community. On the contrary, we are completely invested in our clients, families, employees and community. That being said, we remained open for day camps to provide a safe place for the families needing childcare. This helped serve first responders, health care providers and similarly employed parents that had no choice for childcare, and like you, needed to take care of their family financially.

It breaks my heart to have to tell our kids they can't come & enjoy their time doing gymnastics, ninja, tumbling, learning how to swim, playing with friends at preschool, open gym and worst of all not be able to have their birthday party. What does a parent say tonight, when their child asks them how many days until my birthday party?

My many concerns as a small business owner are as follows:

Number one, our coaches and staff. We have an amazing group of coaches, preschool teachers, swim teachers, tumbling coaches, office staff and a wonderful group of young adults that entertain & care for our kids at open gyms & make their birthday party special. The gym is their primary income, and many are not full time/salary employees. For several of our staff, Metroplex is their only source of income. Some of these employees have kids and some both husband & wife depend on Metroplex for income. Closing our doors puts them in a financial crisis. Do they search to find other jobs for the time being, or risk not being able to pay their bills? If they find other jobs, do we lose them forever as coaches? How do we cover what they used to do? Our industry is small and extremely specialized. We have worked for years to build the community of knowledgeable coaches & teachers that make up our Metroplex family, and they aren't easily replaceable.

No income means that long term we can't continue to pay our mortgage or bills. No income means my employees won't be paid. We are proud of the program we have built over the previous 45 years and want to continue to provide a positive place for children to learn, grow, and reach for their dreams.

For our competitive athletes. Some of your kids spend upwards of 15-30 hours a week at our gym and consider it a second home. To these families, you understand what I'm about to say. These kids abruptly lost the season they have been working so hard for. No invitationals, State, Regionals, etc. This is devastating to them as it's what they pour their energy into all year. The coaches share this loss.

Our athletes, families, and staff are OUR family. We don't just say that, we mean it and we live

it. Many people have been nothing but supportive and have offered prayers and even their own hard-earned money to keep us alive because that's how much they believe in this "thing." Some have been ugly and harsh, and we forgive that. Times are tough and we understand those anxieties and fears.

The past week I've woken up and done damage control. I've sent emails, texts, and updated Facebook statuses. I've gone to the gym and accompanied my staff as we deep cleaned in preparation for us to open... and then I had to post about our closure. I sent an email that broke a bunch of kids' hearts. I've sat and cried with my staff as we got the news that we would be closing with no exact date of when we could re-open.

Things like this will destroy small businesses. I'm not saying any of this for pity, but more so to remind people to keep small businesses in mind over the coming weeks. We're hurting and times are tough. The decisions we make have our community at the forefront but there are SO many other factors. Please be weary of the words you say— they can be hurtful. We're doing our best over here— treading and hoping not to drown.

It is my ultimate goal to be able to come out the other side of this crisis and provide the same great environment and quality program that Metroplex has been known for over our many years of serving this community. I am working every day with financial advisers, our accountant, and trusted friends that are experts in fields that can help guide me as we move forward. My hope in sharing this letter is to help you better understand the position we are in and the place in which we stand in making decisions that will be best for the long term of the business and all of you as our Metroplex family.

Sincerely,

The Streeter Family

Team families

After much thoughtful discussion, we have decided to cancel team training for this week. In this rapidly changing situation, we are looking at the week, as I believe so many are, to get a handle on how to proceed. As of now, we plan to resume regular training on Monday, March 23.

We are providing camp for the families in the area that need childcare. I believe we need to be there to help those families that have no choice but to go to work & need a place for their kids to be. By limiting the number of people in the building to only those who really need it seems to be the responsible decision.

Should you be in this situation, please let Lisa know as we will absolutely provide an open gym for the athletes that need to be here.

Bryan Streeter

Metroplex Gymnastics and Swim families

After much thoughtful discussion, we have decided to cancel all recreational gymnastics, tumbling, ninja and swim classes for this week. In this rapidly changing situation, we are looking at this week, as I believe so many are, to get a handle on how to proceed. As of now, we plan to resume regular classes on Monday, March 23.

AS PER POLICY, YOU WILL BE ABLE TO MAKE UP ANY & ALL MISSED CLASSES.

We are providing camp for the families in the area that need childcare. I believe we need to be there to help those families that have no choice but to go to work & need a place for their kids to be. By limiting the number of people in the building to only those who really need it seems to be the responsible decision.

As you may have already seen our adult staff and a professional cleaning company spent the day deep cleaning and sanitizing the entire facility. We look forward to seeing you all back Monday, March 23.

Sincerely,

Bryan Streeter

Metroplex Gymnastics, Owner