

General

Q: What should my child wear to camp?

Every camper will get a Camp T-Shirt on their first day of Camp.

A: **If your child is swimming** Please have campers come to camp in their swimsuit
Boys swim suit and camp T-shirt / Girls swim suit under shorts and camp T- shirt.

This makes it much easier for the kids to get ready for swim. After swim each child will change into their dry clothes (underwear, shorts & camp T-shirt) **Only Female camp staff** will assist kids that need help changing in our changing rooms.

- A. **If your child is NOT swimming** Camper must wear the Metroplex Camp T-shirt and shorts.

Q: Does my child have to wear their camp t-shirt every day?

A: Yes, the children wearing their camp shirts verifies that they are here for camp and doubles as one of our security measures.

Q: What if my child has allergies?

A: If your child has allergies please let the front office staff know so we can note it on your account and take the proper precautions. Campers with allergies will have their own eating area during snack and lunch.

Q: Does my child have to be completely potty-trained, or is someone available to take them to the bathroom?

A: All campers must be fully potty-trained and able to go to the bathroom unassisted. We understand kids have accidents so don't worry, but please send an extra change of clothes. Campers can not wear pull-ups to camp.

Q: Why were we dropped from camp?

A: If you enroll for future week(s) of camp we run the card on file the Monday 2 weeks prior to the week of camp. If the payment does not go through for any reason the

enrollment will be dropped. Campers can always be re-enrolled if camp is not sold out, but also understand that re-enrolling the morning of will take some time and there will be lines.

Q: Does it cost extra to drop off early?

A: No, early drop off at 7:30am and is included in your price for camp.

Food (snacks & lunch)

Q: Can multiple campers share a lunch box?

A: No, each camper must have the own lunch box. **Brothers and sisters may NOT share one lunch box**, they may not eat lunch at the same time or in the same room.

Q: Do I need to pack a lunch for my child every day?

A: Yes, each day your child will need a lunch, drink, and snack.

Q: What can I pack for my child's lunch?

A: A "school day" lunch is needed for camp. There is no access to refrigerators and microwaves.

Grouping

Q: Will the kids in my child's group be the same age?

A: We sort the kids by their birth date (year & month) and split them into six groups based on how many children we have pre-registered for any given camp day.

Example: 75 kids will be split into six groups with 12 -13 kids in each group. The youngest 12 kids will be in Group A, the next 12 in Group B... with the oldest 12 kids in Group F

Q: What if I want my child and his/her friend to be placed in the same group?

A: We will do everything we can to accommodate any request depending on age and number of kids in the groups. We group the campers by age, so if two children want to be in the same group, we will allow them to move 1 group letter up or down. For example, if a C wants to be with a friend in the E group, we will move them both 1 group to be together in the D group. Siblings that want to be in the same group is allowed but the older sibling will have to move down to be grouped with the youngest if they are more than 1 group apart.

Attendance

Q: If my child is sick or just misses a day of camp, can they make it up?

A: Yes, we will take roll every day to keep track of any missed days of camp. Any missed days can be rescheduled by contacting the office. Missed days will not be refunded

Swim

Q: Can I sign up for full-day camp without my child taking the swim lesson?

A: Yes, swim is included with full day, but the camper is not required to swim. Please inform the front office and your child's counselor. The price for a full day does **NOT** change if you decide not to have your child swim.

Q: Is it open swim or a swim lesson?

A: No it is NOT open swim: All younger campers & those that need it will get a swim lesson. **Older experienced swimmers will work on different swim strokes and occasionally have swim races and play pool games, but for safety reasons there is NOT open swim.**

Q: How many kids are in each swim group?

A: We have a ratio of no more than 1 swim instructor to 5 children. The children are in a swim class with a swim instructor just like our regular swim classes. The camp counselor will always be on the pool deck monitoring the pool.